

Financing	2023/2024	2024/2025	2025/2026
WASSIP 1 and WASSIP AF (KSh.)	26,120,753	26,120,753	13,060,377

Evidence of loan repayment to shall be submitted to WASREB by the 10th day of the following month.

(vii) Reporting: The utility shall submit to WASREB a quarterly tariff performance report in the format provided. WASREB will carry out tariff implantation review at the end of each year of implementation.

(viii) Investments: The utility shall undertake the investments in Annex 1 and submit quarterly progress reports.

#### Annex 1

<i>Investment Summary for Malindi Water and Sewerage Water Company Limited (MAWASCO)</i>				
Targeted Outcome	Intervention	2023/2024	2024/2025	2025/2026
Increased Water Coverage	New Connections	12,000,000	12,000,000	12,000,000
Sub - Total _ New Connections		12,000,000	12,000,000	12,000,000
Non - Revenue Water Reduction	Calibration of at least 50% of the customer meters	1,000,000	2,000,000	
	Acquisition of digital maps, Mapping out all the water infrastructure	8,700,000		
	Meter Replacement	4,200,000	4,200,000	4,200,000
Sub - Total _ NRW Reduction		13,900,000	6,200,000	4,200,000
Movable Assets	Motorcycles	3,000,000	2,000,000	1,000,000
Sub - Total Movable Assets		3,000,000	2,000,000	1,000,000
Network Rehabilitation	Replacement of Bungale –Dakacha 10km dilapidated pipelines with HDPE Pipeline	20,000,000	10,000,000	5,000,000
Sub - Total _ Network Rehabilitation		20,000,000	10,000,000	5,000,000
Total Investments		48,900,000	30,200,000	22,200,000

JULIUS ITUNGA  
Ag. Chief Executive Officer,  
Water Services Regulatory Board.

MR/5166662

GAZETTE NOTICE NO. 10541

### THE WATER ACT

(No. 43 of 2016)

#### MOMBASA WATER SUPPLY AND SANITATION COMPANY

##### APPROVED TARIFF STRUCTURE FOR THE PERIOD 2023/2024 TO 2025/2026

Mombasa Water Supply and Sanitation Company (MOWASSCO) applied to the Water Services Regulatory Board (WASREB) for a review of tariffs for water services, for the period 2023/2024 to 2025/2026 as per section 72 (1) (b) of the Water Act 2016.

Public consultation on the application was carried out in accordance with the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on latest available data, WASREB has determined an upward tariff review for MOWASSCO is justified to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of MOWASSCO that the approved tariffs for the three financial years, 2023/2024, 2024/2025 and 2025/2026 shall be as follows:

#### 2.0 Approved Tariff Structure

##### 1.1 Water Tariff Structure for the Period 2023/2024 to 2025/2026

Customer Category	Consumption Block in M <sup>3</sup>	Approved Tariff (KSh/M <sup>3</sup> )
Domestic/Residential	1-6	150
	7-20.	182
	21-50	190
	51-100	210
	101-300	220
	>300	250
Multi-Dwelling Units	Per M <sup>3</sup>	182
Commercial/Industrial/Government/Institutions	1-50	182
	51-100	215
	101-300	225
	>300	255
Schools, Universities and Colleges	1-600	185
	601 - 1200.	200
	>1200	205
Water Kiosks	Per M <sup>3</sup>	50
Bowsing Points	Per M <sup>3</sup>	250

Customers with non- functional meters shall be billed based on the average of the last three months' bills.

## 1.2 Sewerage Tariff Structure for the period 2023/2024 to 2025/2026

### (a) Consumers with a Water Connection

Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.

### (b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Single dwelling Domestic unit: KSh. 350 per month.
- All other categories: 75% of the volume of water consumed as per the metered source at the rates specified (in 1.1) above.

## 1.3 Miscellaneous Charges

These shall be as follows:

Item/ Service	Charge (KSh.)
<b>Water Deposit</b>	
<i>Category of consumer</i>	
Domestic	2500
Retail shops less than 10m <sup>3</sup>	3000
Retail shops more than 10m <sup>3</sup>	3,500
Bar, restaurants less than 15 m <sup>3</sup>	4,000
Bar, restaurants more than 15 m <sup>3</sup>	6,000
Hotel less than 150 m <sup>3</sup>	12,000
Hotel more than 150 m <sup>3</sup>	15,000
Hospitals more than 150 m <sup>3</sup>	20,000
Health centres less than 150 m <sup>3</sup>	12,000
Schools less than 200 m <sup>3</sup>	10,000
Schools and other institutions more than 200 m <sup>3</sup>	20,000
Minor construction sites more than 200 m <sup>3</sup>	15,000
Major construction sites more than 300 m <sup>3</sup>	50,000
Light industries less than 200 m <sup>3</sup>	30,000
Medium industrial between 200 m <sup>3</sup> and 300 m <sup>3</sup>	50,000
Heavy industries more than 300 m <sup>3</sup>	100,000
Water Kiosks	5,000
*Customers with only sewer connection to be charged a deposit equivalent to water deposit	
<b>Other Charges</b>	
<i>Service</i>	
New water connection fee	2,500
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within WSP Service Area for all consumers
Sale of water per m <sup>3</sup> at bowsing point (own tanker)	250
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection– Residential/ Domestic	2,500
Sewer Connection– Commercial, Government, schools, Universities and Colleges	5,000
Sewer Connection– Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee (At mains)	15,000
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
<b>Penalties</b>	
Illegal water connection, Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of the illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection– Commercial, Industry, Construction	100,000
Illegal sewer connection– Domestic, Government, Schools, Universities and Colleges	30,000
Self-reconnection after cut off for non-payment	5,000 and billing to be backdated from date of cut off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

## 2.0 Analysis of Cost Structure

Below is the summary of the approved cost structure that makes up the total costs to be incurred by MOWASSCO during the tariff period:

Expenditure Item	2023/2024	2024/2025	2025/2026
Operations	1,064,195,715	1,085,940,817	1,108,750,092
Maintenance	112,810,000	118,180,000	123,650,000
Regulatory Levy (WASREB)	56,662,444	58,273,730	68,269,492
Investments	7,500,000	11,000,000	12,000,000
Debt Repayment	97,492,820	97,492,820	95,599,013
Total Costs	1,338,660,980	1,370,887,367	1,408,268,597
Total Billing (Kshs)	1,416,561,111	1,456,843,239	1,706,737,312
Collection Efficiency (%)	95%	95%	95%
Projected Revenue	1,345,733,056	1,384,001,077	1,621,400,446
Total Cost Coverage	101%	101%	115%

## 3.0 Conditions Attached to the Tariff Approval

The conditions attached to this approval which shall form part of the license conditions of Mombasa Water Supply and Sanitation Company are:

(i) Service Delivery Conditions attached to the Tariff.

Target	2023/2024	2024/2025	2025/2026
Water Coverage (%)	56%	57%	58%
Water quality standards (%)	100% Compliance with Standards		
Personnel Expenditure as % of OandM	34%	34%	34%
Non-Revenue Water	45%	42%	39%
Hours of Supply (Hrs.)	10	11	12
Staff per 1000 connections	9	9	9
Metering ratio (%)	100%	100%	100%
Collection Efficiency (%)	95%	95%	95%
Resale at Kiosk	KSh. 3.00 per 20 litres. Tariffs at kiosks must be displayed at strategic points for public awareness		

(ii) Annual budgets: The utility shall adhere to the budgetary levels set in the tariff.

(iii) Surplus: The surpluses projected to be realised shall be used on priority infrastructure projects identified by MOWASSCO and Approved by WASREB.

(iv) Customer re- categorisation for billing: MOWASSCO to separate individual domestic accounts from Multi-Dwelling Units (MDU) accounts and bill as per the approved tariff.

(v) Creation of distinct water and sewerage cost centres: MOWASSCO will create separate water and sewerage cost centres and maintain distinct records for the two centres.

(vi) Repayment of Loans: MOWASSCO shall remit equal monthly loan repayments as detailed below: -

	2023/2024	2024/2025	2025/2026
Amount (KSh.)	97,492,820	97,492,820	95,599,013

Evidence of loan repayment to Coast Water Works Development Agency (CWWDA) shall be submitted to WASREB by the 10th day of the following month.

(vii) Reporting: The utility shall submit to WASREB a quarterly tariff performance report in the format provided. WASREB will carry out tariff implementation review at the end of each year of implementation.

(viii) Investments: The utility shall undertake the investments in Annex 1 and submit quarterly progress reports.

## Annex 1

**MOMBASA WATER SUPPLY AND SANITATION COMPANY**  
**INVESTMENT ON NON – REVENUE WATER (NRW) REDUCTION**

No.	Details	FY 2023/2024 (Amount – KSh)		FY 2024/2025 (Amount – KSh.)		FY 2025/2026 (Amount – KSh.)	
1	Maps/GIS		-	Equipping GIS unit	1,000,000		-
2	Customer Meter Class D	Procuring smart meters	5,000,000	Procuring Ratio meters	6,000,000	Procuring Ratio meters	5,000,000
3	Smart metering of large consumers	Procuring smart meters	2,500,000	Procuring smart meters	4,000,000	Procuring smart meters	7,000,000
Totals			7,500,000		10,000,000		12,000,000

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