

	PROPOSED INVESTMENTS								
<i>Metering:</i>									
<i>Consumer Meters</i>	<i>Scheme</i>	<i>Size</i>	<i>Qty</i>	<i>Unit Cost (KSh.)</i>	<i>Estimated Cost</i>	<i>2024-25</i>	<i>2025-26</i>	<i>2026-27</i>	<i>2027-28</i>
	mapping								
	Fixed Meter testing bench	Semi-Automatic Dn 15 - 25 mm	1	-	3,800,000.00	3,800,000.00			
	Bulk Ultrasonic Flow meter Dn 250mm	Q3/Q1 R250	1	240,000.00	720,000.00	480,000.00			240,000.00
	Bulk Ultrasonic Flow meter Dn 200mm	Q3/Q1 R250	1	240,000.00	480,000.00	240,000.00	240,000.00		
	Bulk Ultrasonic Flow meter Dn 150mm	Q3/Q1 R250	1	180,000.00	1,080,000.00	540,000.00	360,000.00		180,000.00
	Customer cold water meters (for replacement)	Q3/Q1 R250	1000	4,000.00	4,000,000.00	2,000,000.00	1,000,000.00		1,000,000.00
				Sub-Total	15,640,000.00	9,710,000.00	3,170,000.00	-	2,460,000.00
				Annual Total		33,056,989.48	36,807,818.61	37,931,525.01	40,683,109.20

Dated the 2nd May, 2024.

MR/5723150

JULIUS ITUNGA,
Ag. Chief Executive Officer, Water Services Regulatory Board.

GAZETTE NOTICE NO. 5966

THE WATER ACT

(No. 43 of 2016)

NZOIA WATER SERVICES COMPANY LIMITED

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2026/2027

Nzoia Water Services Company Limited (NZOWASCO) applied to the Water Services Regulatory Board (WASREB) for review of water services tariffs, for the period FY 2024/2025 to 2026/2027 as per section 72 (1) (b) of the Water Act, 2016.

Public consultation on the NZOWASCO application was carried out in accordance with the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on the latest available data, WASREB has determined an upward tariff review for NZOWASCO is justified to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of NZOWASCO that the approved tariffs for the three Financial Years 2024/2025, 2025/2026, and 2026/2027 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff for the period 2024/2025 to 2026/2027

<i>Consumer Categories</i>	<i>Consumption Block</i>	<i>Approved Tariff</i>
	<i>(m3)</i>	<i>(KSh./m3)</i>
Domestic/Residential	1-6	100
	7-20	133
	21-50	148
	51-100	163
	101-300	178
	>300	190
Multi-Dwelling Units	Per m3	133.00
Government Institutions/ Commercial/Industrial	1-50	148
	51-100	163
	101-300	178
	>300	190
Schools/ Colleges/Universities	1-600	148

Consumer Categories	Consumption Block	Approved Tariff
	(m3)	(KSh./m3)
	600<1200m3	178
	>1200m3	190
Unique Consumer Categories	Bulk Water Supply (Per m3)	80
	Water Kiosks (Per m3)	75

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Sewerage Tariff Structure for the period 2024/2025 to 2026/2027

(c) Consumers with a Water Connection

Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.

(d) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Single dwelling Domestic unit: KSh. 300 Per Month
- All other categories: 75% of the Volume of water consumed as per the metered source at the rates specified (in 1.1) above.

1.3 Miscellaneous Charges

Item/ Service	Charge (KSh.)
Water Deposit	
Category of consumer	
Domestic	2,500
Retail shops less than 10m3	3,000
Retail shops more than 10m3	3,500
Bar and restaurants less than 15 m3	4,000
Bar, restaurants more than 15 m3	6,000
Hotel less than 150 m3	12,000
Hotel more than 150 m3	15,000
Hospitals more than 150 m3	20,000
Health centres less than 150 m3	12,000
Schools less than 200 m3	10,000
Schools and other institutions more than 200 m3	20,000
Minor construction sites of more than 200 m3	15,000
Major construction sites more than 300 m3	50,000
Light industries less than 200 m3	30,000
Medium industrial between 200 m3 and 300 m3	50,000
Heavy industries of more than 300 m3	100,000
Water Kiosks	5,000
*Customers with only sewer connection are to be charged a deposit equivalent to water deposit	
Other Charges	
Service	
New water connection fee	2,500
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively, per tanker within WSP Service Area for all consumers
Sale of water Per M3 at bowsing point (own tanker)	133
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	2,500
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	5,000
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee (At mains)	15,000
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities and Colleges	30,000

Item/ Service	Charge (KSh.)
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Cost Structure

2.1 Cost Summary

Below is the summary of the projected cost structure that makes up the total costs to be incurred by NZOWASCO during the tariff period:

Expenditure Item	2022/23	2023/24	2024/25	2025/26	2026/27
Operations	348,745,299	379,863,422	389,606,831	398,068,684	407,276,271
Maintenance	25,407,617	29,320,772	29,608,979	29,900,069	30,194,070
Regulatory Levy	15,371,348	16,000,000	16,320,000	16,646,400	16,979,328
Other Levies	3,881,435	4,699,280	4,827,659	5,321,792	5,523,595
Debt Repayment	224,687,140	223,105,916	221,812,274	220,323,384	194,328,447
Minor Investments	11,262,000	1,000,000	11,430,175	26,802,650	35,997,905
Total Costs	629,354,839	653,989,390	673,605,918	697,062,979	690,299,616
Total Billing (KSh.)	387,999,276	474,055,120	710,980,776	745,327,938	794,646,342
Collection Efficiency (%)	95%	95%	95%	95%	95%
Projected Revenue	368,599,312	450,352,364	675,431,737	708,061,541	754,914,025
Total Cost Coverage	59%	69%	100%	102%	109%

3.0 Conditions attached to the tariff approval

The conditions attached to this approval which shall form part of the license conditions of NZOWASCO are:

(i) Service Delivery Conditions attached to the Tariff.

Target	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027
Water Coverage (%)	32%	33%	35%	37%	40%
Sewer Coverage (%)	20%	20.5%	21.0%	21.5%	22.0%
Water quality standards (%)	100% Compliance with Standards				
Personnel Expenditure as % of O&M	38%	37%	37%	37%	37%
Non-Revenue Water	52%	50%	48%	46%	45%
Hours of Supply (Hrs.)	19				
Staff per 1000 connections	7	7	6	6	5
Maintenance Expenditure as % of O&M	6%	7%	7%	7%	7%
Metering ratio (%)	86%	90%	100%	100%	100%
Collection Efficiency (%)	95%	95%	95%	95%	95%
Resale at Kiosk	KSh. 2.00 per 20l Jerry Can				

(ii) Annual budgets: The utility shall adhere to the budgetary levels set in the tariff.

(iii) Metering: NZOWASCO shall progressively enhance the metering ratio to attain 100% as per condition 3 (i) above

(iv) Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their source of water as part of Corporate Social Responsibility

(v) Customer re-categorization for billing: NZOWASCO will separate individual domestic accounts from Multi-Dwelling Units (MDU) accounts and migrate consumer billing data within the first 3 months of tariff approval and implementation of the tariff. The detailed report should be submitted to WASREB. Pursuant to this, the WSP shall bill all MDU / Gated communities at the Proposed MDU/ Gated Community tariff for Water, Sewerage, and other Miscellaneous charges specified in this tariff.

(vi) Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their source of water as part of Corporate Social Responsibility

(vii) Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.

(viii) Creation of distinct water and sewer cost centers: NZOWASCO will ensure it creates separate water and sewer cost centres and maintains distinct records of operations of the two centres.

(ix) Reporting: The utility shall submit to WASREB a quarterly performance report in the format provided.

(x) Investments: The utility shall undertake the investments in Table 1

Table 1: Investments

Proposed Capital Investments for Nzoia Water Services Co. Limited			
	2024-2025	2025-2026	2026-2027
Details Of Investments	Amount	Amount	Amount
	(KSh.)	(KSh.)	(KSh.)
A. Customer metering (New connections)	2,000,000	2,000,000	3,000,000
B. Non-Revenue Water Reduction Plan	3,950,000	6,025,900	10,480,000
C. Sewer Improvement			
Network Rehabilitation (Site & Service Estate - 250m)			706,500
Extension - Kibomet - All Saints Line			3,315,350
Laying of 350 m sewer line of DN 400 Sewer line at Ngala estate Kitale			1,076,250

Proposed Capital Investments for Nzoia Water Services Co. Limited			
	2024-2025	2025-2026	2026-2027
<i>Details Of Investments</i>	<i>Amount</i>	<i>Amount</i>	<i>Amount</i>
	<i>(KSh.)</i>	<i>(KSh.)</i>	<i>(KSh.)</i>
D. Movable Asset	1,000,000	1,000,000	2,000,000
E. Pro-poor			
Pilot pre-paid meters for existing kiosks and PSF			1,500,000
Repainting and installation of plumbing fittings on 50 No. Water kiosks and 3 PSF.			2,000,000
F. Extension of Water Service Lines			
Kima Lewa- Kibisi, 200m, extension DN 50	109,000		
Kabuchai- Kisiwa 500m line extension DN 50	238,800		
Mjini –Romima 1KM, DN 50mm	361,905		
Line extension- Sanandiki 1km, DN 32mm	381,080		
Sangalo Junction 200m, DN 100mm	446,390		
Water extension Miskhu -Namirembe 800 m 2"	687,000		
Laying of 2Km 2" Chebosi-Malaha water extension	1,756,000		
Laying of DN 200 from River Chwele-Mabangam, Ndengelwa-Sikata up to Lusaka Road -dual carriage junction		12,076,750	
G. Rehabilitation of Service Lines - Water			
Kibichori - Mukuyuni line replacement, 200M, DN 50mm			111,605
Lwanda- Misiri line Replacement DN 50			150,600
Replacement of Asbestos pipes in National Housing 2km HDPE			1,430,500
Replacement of Asbestos pipes in Mnanda to lions 2km HDPE			6,335,500
H. Electro- Mechanical Installations			
Purchase of 4 sludge pumps		1,200,000	
Procurement of low-lift pump at Matisi		4,000,000	
I. ICT - *Upgrade of GL Client billing system in FY (2025/26)	500,000	500,000	3,891,600
Grand Total	11,430,175	26,802,650	35,997,905
Details of NRW Reduction Plan	2024_2025	2025_2026	2026_2027
1. System Input Metering	2,950,000	2,645,900	-
2. Maps/GIS	-	-	2,900,000
3. Customer Metering			
(a) Purchase of meters for metering of unmetered connections.	-	-	4,000,000
(b) Purchase of meters for metering of unmetered connections.	-	2,000,000	2,200,000
(c) Relocation of all meters not accessible for reading.	-	200,000	200,000
(d) Expose all buried meters, meter raise, and install properly all the poorly installed meters.	-	180,000	180,000
(e) Implement smart meter readings for large consumers.	1,000,000	1,000,000	1,000,000
Total NRW Budget - NZOWASCO	3,950,000	6,025,900	10,480,000

Dated the 2nd May, 2024.

MR/5723150

JULIUS ITUNGA,
Ag. Chief Executive Officer,
Water Services Regulatory Board.

GAZETTE NOTICE No. 5967

THE WATER ACT

(No. 43 of 2016)

SIBO WATER AND SANITATION COMPANY LIMITED

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 To 2027/2028

Sibo Water and Sanitation Company Limited (SIBOWASCO) applied to the Water Services Regulatory Board (WASREB) for review of water services tariffs, for the period 2024/2025 to 2027/2028 as per section 72 (1) (b) of the Water Act, 2016.

Public consultation on the SIBOWASCO application was carried out in accordance with the requirements of section 139 of the Water Act, 2016.

After considering the application, the written and oral submissions by all stakeholders during the consultation period, and based on the latest available data, WASREB has determined an upward tariff review for SIBOWASCO is justified to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB gives a one (1) months' notice to all existing and potential customers of SIBOWASCO that the approved tariffs for the four Financial Years 2024/2025, 2025/2026, 2026/2027, and 2027/2028 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff for the period 2024/2025 to 2027/2028

Consumer Categories	Consumption Block	Approved Tariff
	(m3)	(KSh./m3)
Domestic/Residential	1-6	155
	7-20.	167
	21-50	200
	51-100	220
	101-300	250