

# **SPECIAL ISSUE**



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GAZETTE NOTICE No. 7298

**THE WATER ACT**

(No. 43 of 2016)

**APPROVED REGULAR TARIFF FOR GATANGA WATER AND SANITATION COMPANY (GATAWASCO)**

**APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2027/2028**

**CORRIGENDUM**

WHEREAS Gazette Notice No. 5971 of 2024, published the water and sanitation tariffs for Gatanga Water and Sanitation Company (GATAWASCO);

And whereas, upon further review and consideration of Murang'a County Government subsidy to GATAWASCO, it has been determined that the tariffs need to be revised downwards;

Now, therefore, pursuant to section 72 (1) (b) and (2) of the Water Act 2016, the Water Services Regulatory Board revokes the tariff structure published in the Gazette Notice No. 5971 of 2024.

Consequently, it is notified that the revised water and sanitation tariffs for GATAWASCO for the period 2024/2025 to 2027/2028 shall be as follows:

**1.0 Approved Tariff Structure**

**1.1 Water Tariff Structure for the period 2024/2025 to 2027/2028**

<i>Consumer Categories</i>	<i>Consumption Block</i>	<i>Approved Tariff</i>
	(m <sup>3</sup> )	(KSh./m <sup>3</sup> )
Domestic/Residential	1-6	70
	7-20	102
	21-50	110
	51-100	118
	101-300	125
	>300	135
Multi-Dwelling Units	Per m <sup>3</sup>	105
Commercial/Industrial	1-50	110
	51-100	118
	101-300	125
	>300	135
Government/Institutions	1-50	110
	51-100	118
	100-300	125
	>300	135
Public Schools	1-600	102
	601-1200	120
	>1200m <sup>3</sup>	135
Unique Consumer Categories	Water Kiosks (Per m <sup>3</sup> )	70
	Bulk Water Supply (Per m <sup>3</sup> )	79

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

## 1.2 Sewerage Tariff for the period 2024/2025 to 2027/2028

### 1.2.1 Consumers with a Water Connection

- (a) Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.
- (b) Disconnected water accounts shall be charged based on the average of the last three months' sewerage charges before the disconnection.

### 1.2.2 Customer with no water connection

Sewerage consumers without a water connection shall be charged as follows:

- (a) Domestic customers without a metered source of water (Per Single dwelling unit): Ksh. 300 Per Month;
- (b) All other categories: 75% of the volume of water consumed as per the metered source of water including boreholes, at the rates specified in (1.1) above.

## 1.3 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2026.

## 1.4 Miscellaneous Charges

Item/ Service	Charge (KSh.)
<b>Water Deposit</b>	
Category of consumer	
Domestic	2500
Retail shops less than 10m <sup>3</sup>	3000
Retail shops more than 10m <sup>3</sup>	3,500
Bar, and restaurants less than 15 m <sup>3</sup>	4000
Bar, restaurants more than 15 m <sup>3</sup>	6,000
Hotel class "A" and "B" less than 150 m <sup>3</sup>	12,000
Hotel class "A" and "B" more than 150 m <sup>3</sup>	15000
Hotel class "C" and "D" less than 150 m <sup>3</sup>	18000
Hotel class "C" and "D" more than 150 m <sup>3</sup>	20,000
Hospitals more than 150 m <sup>3</sup>	20,000
Health centres less than 150 m <sup>3</sup>	12,000
Schools and other institutions more than 200 m <sup>3</sup>	20,000
Schools less than 200 m <sup>3</sup>	10,000
Minor construction sites of more than 200 m <sup>3</sup>	15,000
Major construction sites more than 300 m <sup>3</sup>	50,000
Light industries less than 200 m <sup>3</sup>	30,000
Medium industrial between 200 m <sup>3</sup> and 300 m <sup>3</sup>	50,000
Heavy industries of more than 300 m <sup>3</sup>	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
<b>Other Charges</b>	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within WSP area for all consumers
Sale of water Per M <sup>3</sup> at bowing point (own tanker)	KSh. 102
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
<b>Penalties</b>	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000

Item/ Service	Charge (KSh.)
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

## 2.0 Cost Structure

## 2.1 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by GATAWASCO during the tariff period:

Expenditure Item	2025/26	2026/27	2027/28
Operations	73,835,041	73,835,041	73,835,041
Maintenance	7,352,250	7,352,250	7,352,250
Regulatory Levy	2,566,738	2,566,738	2,566,738
Total O&M Costs	83,754,029	83,754,029	83,754,029
Debt Servicing	16,631,167	16,631,167	16,631,167
Investment Costs	19,569,265	24,363,552	35,807,704
Total Costs	119,954,462	124,748,748	136,192,901
Total Billing (KShs)	115,936,011	124,531,467	133,674,155
Collection Efficiency (%)	95%	95%	95%
Projected Revenue	110,139,211	118,304,893	126,990,447
O&M Cost Coverage	138%	149%	160%
Total Cost Coverage	92%	95%	93%
Surplus/ (Deficit)	-9,815,251	-6,443,855	-9,202,454

## 3.0 Conditions attached to the tariff approval

The conditions attached to this approval, which shall form part of the license conditions of GATAWASCO are:

## (i) Service Delivery Conditions attached to the Tariff

Target	2023/2024	2024/2025	2025/2026	2026/2027	2027/2028
Water Coverage (%)	33%	36%	39%	42%	45%
Water quality standards (%)	100% Compliance with Standards				
Personnel Expenditure as % of O&M	58%	48%	46%	46%	45%
Non-Revenue Water	34%	34%	32%	31%	30%
Hours of Supply (Hrs.)	20	20.5	21	21.5	22
Staff per 1000 connections	8	7	7	6	6
Metering ratio (%)	92%	100%	100%	100%	100%
Collection Efficiency (%)	104%	91%	92%	93%	94%
Resale at Kiosk		Kshs. 3.00 per 20l Jerry Can			

(ii) Annual budgets: The WSP shall adhere to the budgetary levels set in the tariff.

(iii) Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.

(iv) Reporting: The utility shall submit quarterly performance reports to WASREB in the prescribed format.

(v) Creation of distinct water and sewer cost centres: GATAWASCO will ensure it creates separate water and sewer cost centres and maintains distinct records of operations of the two centres.

(vi) Metering: GATAWASCO shall progressively enhance the metering ratio to attain 100% as per condition (3.1) above.

(vii) Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their water source as part of Corporate Social Responsibility.

(viii) County Support: The County Government of Murang'a shall advance Ksh. 25,461,560 (Twenty-five million, four hundred sixty-one thousand, five hundred sixty) during the tariff period to GATAWASCO, which shall be used to fund part of Capital Investments as per the investment schedule below;

## GATAWASCO PROPOSED INVESTMENTS

Asset Class	Asset	Activity	2025/2026 (KSh.)	2026/2027 (KSh.)	2027/2028 (KSh.)
Identify Category	General Operation Areas	Specific Works			
Water System Renewal and Rehabilitation	Kihumbu-ini, Gatanga, Kariara and Mugumo Ward	HDPE Distribution pipes of assorted sizes (Elaborated on sheet- minor inst Dist pipes)		5,937,890	13,660,245
	Wanyaga, Rwegetha and Karangi Network	Air Management of Main and Transmission pipes (Air Management Report)			1,935,521
Chamber Construction		New and Re- Construction of Valve chambers	300,000	300,000	300,000
Civil works	Construction of new	Construction of a new office in Ithanga		3,739,625	

Asset Class	Asset	Activity	2025/2026 (KSh.)	2026/2027 (KSh.)	2027/2028 (KSh.)
	Offices and Sanitation facilities	Construction of sanitation at treatment works (Karangi, Rwegetha, Mabanda, Kigoro and BAT)	44,740	44,740	44,740
ICT Works	Renewal of Desktops, laptops, meter reading phones, Printer, internet routers, IOT	Replacement of old office desktops - HP, Toshiba, and Dell with appropriate processor speed. Processor: Intel Core i5 10th gen, Storage: 1TB HDD, Memory: 16GB RAM, DVD-RW, Wifi Monitor: 21.5", Intel UHD Graphics, brand new, 1 Year Warranty, quality and of expected performance in relation to departmental requirements. Each desktop will cost Ksh. 100,000, and it will be purchased in the years 2025/26 and 2027/28.	500,000		500,000
		Replacement of old office laptops - HP, Toshiba, and Dell of appropriate processor speed. Processor: AMD Ryzen 7 4800H Mobile Processor (8-core/16-thread, 12MB Cache, 4.2 GHz max boost), 16GB DDR4-3200 SO-DIMM x 2 RAM 512GB M.2 NVMe PCIe 3.0 SSD Storage, 15.6-inch FHD (1920 x 1080) Refresh Rate: 144Hz NVIDIA GeForce GTX™ 1650With ROG Boost up to 1615MHz at 50W (65W with Dynamic Boost) 6GB GDDR6, Backlit Chiclet Keyboard 4-Zone RGB, Windows 10 Home, Free Upgrade to Windows 11, Brand New, 1 Year Warranty. This will be purchased in the financial year 2027/28. Each Laptop will cost Ksh. 150,000, therefore 7No. of laptops will be purchased over the tariff period			1,050,000
		Replacement of old meter reading phones, GIS Phones, Data Collection Phones and Revenue enhancement phones - Techno - RAM: 8 GB, ROM: 128 GB, Battery: 5,000 mAh, Back camera: 16MP + 2MP, Selfie camera: 8 MP, Display: 6.6 inches, Processor: Octa-core, Colors: Black, Blue, Green, OS: Android, HIOS 8.6. Year 2025/26, 2026/27, and 2027/28. Each year 18No. Phones will be procured at each Ksh. 20,000	360,000	360,000	360,000
		Purchase and Replacement of internet, Reuters, and server maintenance cost - Cisco CISCO881-SEC-K9 881 Advanced IP Services Router, featuring support for a 10/100 Mbps Fast Ethernet WAN interface. The routers will be purchased in the FY 2025/26. A total No. of 10 at each Ksh. 50,000	500,000		
Boreholes	Motors and pump renewal	Kimata Borehole Submersible Water Pump and Motor- 50Hz-Submersible Pump / 4" / Mastra 4 Inch Stainless Steel Submersible Pump - 4SP Series 14 M³/h Rated Flow - Fishing and installation	600,000		
		Greystone Submersible Water Pump and Motor- 50Hz-Submersible Pump / 4" / Mastra 4 Inch Stainless Steel Submersible Pump - 4SP Series 12 M³/h Rated Flow - Fishing and installation.	600,000		
		Nyaga Submersible Water Pump and Motor- 80Hz-Submersible Pump / 4" / Mastra 4 Inch Stainless Steel Submersible Pump - 4SP Series 24 M³/h Rated Flow - Fishing and installation.	700,000		
		Kiunyu Submersible Water Pump and Motor- 80Hz-Submersible Pump / 4" / Mastra 4 Inch Stainless Steel Submersible	700,000		

Asset Class	Asset	Activity	2025/2026 (KSh.)	2026/2027 (KSh.)	2027/2028 (KSh.)
		Pump - 4SP Series 24 M³/h Rated Flow - Fishing and installation.			
Motor cycles	Procurement of the Motorcycles for the Schemes to ease movement and improve efficiency	Kigoro Scheme Replacement of 6 No. old motor bikes in FY 2027/28 - Haojue or Boxer or TVS or Honda, 150cc - Red, blue, or black. Each Motorbike Ksh. 200,000			1,200,000
		Mabanda Scheme 6 No. Replace old motor bikes in FY 2026/27 - Haojue or Boxer or TVS or Honda, 150cc - Red, blue or black. Each Motorbike Ksh. 200,000		1,200,000	
		Ithanga Scheme 6 No. new motor bikes purchase in FY 2026/27 - Haojue or Boxer or TVS or Honda, 150cc - Red, blue or black. Each Motorbike Ksh. 200,000		1,200,000	
		Greystone Scheme 4 No new motor bikes purchase in FY 2026/27 - Haojue or Boxer or TVS or Honda, 150cc - Red, blue or black. Each Motorbike Ksh. 200,001		800,000	
Furniture renewal	Procurement of Chairs and Tables	Chair - Cheap recaro 150kg specification used executive screw lift rotating armrest headrest reclining leather desk chair for office, Chair should have a full 360orevolving mechanism with 17 deg. maximum tilt only and tilt tension adjustment facility, Maximum and minimum height is approx. is 930mm and 830 mm respectively, composition, Surface –100% Polyamide, Substrate -65 % (polyester) 35% (cotton) Fabric shall be user-friendly for maintaining cleanliness by simple vacuuming or Equivalent. Financial Year 2026/27 the 16No. of chairs will be bought at each Ksh.. 30,000		480,000	
		Table - arced, Length (180 cm or 70 ¾"); Width (90 cm or 35 3/8") High quality solid wood, Leather writing pad on desk top, Desk grommets for electronics, One desk drawer. Traditional style or equivalent. Financial Year 2027/28, the 30 No. of Tables will be bought at each Ksh. 60,00			1,800,000
NRW Management			6,081,500	7,967,800	5,756,675
Structural Construction works/Water kiosks - Gatunyu and Kirwara				466,830	466,830
Sanitation improvements (PSF)					4,517,538
Purchase of 2No. Hydraulic Butt Fusion Machine - CNC 250 – 315 Automatic Welding Machine for HDPE Pipeline, automatic, Integrated mechanical extraction of the heating plate				1,166,667	1,166,667
Water Quality Apparatus					3,049,489
Treatment Works and intake integrity checks			200,000	200,000	200,000
Fencing of Ithanga Treatment Facility					
TOTAL			10,586,240	23,863,552	36,007,704

The water and sanitation tariffs outlined in this Corrigendum shall come into force with immediate effect.

Dated the 29th May, 2025.

RICHARD CHERUIYOT,  
Ag. Chief Executive Officer,  
Water Services Regulatory Board.