

GAZETTE NOTICE NO. 7305

THE WATER ACT

(No. 43 of 2016)

APPROVED REGULAR TARIFF FOR MURANG'A WEST WATER AND SANITATION COMPANY (MWEWASCO)

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2024/2025 TO 2027/2028

CORRIGENDUM

Whereas Gazette Notice No. 5964, dated 17th May 2024, published the water and sanitation tariffs for Murang'a West Water and Sanitation Company (MWEWASCO);

And whereas, upon further review and consideration of Murang'a County Government subsidy to MWEWASCO, it has been determined that the tariffs need to be revised downwards;

Now, therefore, pursuant to section 72(1)(b) and (2) of the Water Act 2016, the Water Services Regulatory Board hereby revokes the tariff structure published in the Gazette Notice No. 5964 dated 17th May 2024.

Consequently, it is notified that the revised water and sanitation tariffs for MWEWASCO for the period 2024/2025 to 2027/2028 shall be as follows:

1.0 Approved Tariff Structure

1.1 Water Tariff Structure for the period 2024/2025 to 2027/2028

Consumer Categories	Consumption Block	Approved Tariff
	(m ³)	(KSh./m ³)
Domestic/Residential	1-6	70
	7-20	95
	21-50	100
	51-100	110
	101-300	120
	>300	150
Multi-Dwelling Units	Per m3	95
Commercial/Industrial	1-50	100
	51-100	120
	101-300	135
	>300	155
Government/Institutions	1-50	100
	51-100	120
	100-300	135
	>300	155
Public Schools	1-600	100
	601-1200	105
	>1200m3	115
Unique Consumer Categories	Water Kiosks (Per m3)	70
	Bulk Water Supply (Per m3)	60

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2026.

1.3 Miscellaneous Charges

Item/ Service	Charge (KSh.)
Water Deposit	
Category of consumer	
Domestic	2500
Retail shops less than 10m3	3000
Retail shops more than 10m3	3,500
Bar, and restaurants less than 15 m3	4000
Bar, restaurants more than 15 m3	6,000
Hotel class "A" and "B" less than 150 m3	12,000
Hotel class "A" and "B" more than 150 m3	15000
Hotel class "C" and 'D' less than 150 m3	18000
Hotel class "C" and 'D' more than 150 m3	20,000
Hospitals more than 150 m3	20,000
Health centres less than 150 m3	12,000
Schools and other institutions more than 200 m3	20,000
Schools less than 200 m3	10,000
Minor construction sites of more than 200 m3	15,000
Major construction sites more than 300 m3	50,000
Light industries less than 200 m3	30,000

Item/ Service	Charge (KSh.)
Medium industrial between 200 m3 and 300 m3	50,000
Heavy industries of more than 300 m3	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within WSP area for all consumers
Sale of water Per M3 at bowing point (own tanker)	Ksh. 95
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Cost Structure

2.1 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by MWEWASCO during the tariff period:

Cost Subject to Annual Indexation	2025/2026	2026/2027	2027/2028
Operations	102,191,449	109,602,111	121,182,409
Maintenance	17,830,042	21,021,301	21,453,301
Regulatory Levy	6,139,532	6,182,413	6,355,392
Total O&M Costs	126,161,023	136,805,825	148,991,102
Annual Investment Cost	16,810,157	32,690,591	22,471,000
Debt	521,209	532,770	521,209
Total Annual Cost	143,492,389	170,029,186	171,983,312
Total Billing (Kshs)	153,488,308	154,560,315	158,884,810
Collection Efficiency (%)	92%	93%	93%
Projected Annual revenue	141,209,244	143,741,093	147,762,874
O&M Cost Coverage	112%	105%	99%
Total Cost Coverage	98%	85%	86%
Surplus/ (Deficit)	-2,283,147	-26,288,093	-24,220,439

3.0 Conditions attached to the tariff approval

The conditions attached to this approval, which shall form part of the license conditions of MWEWASCO are:

(i) Service Delivery Conditions attached to the Tariff

Target	2024/2025	2025/2026	2026/2027	2027/2028
Water Coverage (%)	52%	54%	56%	58%
Water quality standards (%)	100% Compliance with Standards			
Personnel Expenditure as % of O&M	50%	43%	42%	41%
Non-Revenue Water	46%	46%	44%	41%
Hours of Supply (Hrs.)	23	24	24	24

Target	2024/2025	2025/2026	2026/2027	2027/2028
Staff per 1000 connections	5	5	5	5
Maintenance Expenditure as % of O&M	14%	14%	15%	16%
Metering ratio (%)	100%	100%	100%	100%
Collection Efficiency (%)	99%	91%	92%	93%
Resale at Kiosk			Kshs. 3.00 per 20l Jerry Can	

(ii) Annual budgets: The WSP shall adhere to the budgetary levels set in the tariff.

(iii) Surpluses: The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.

(iv) Reporting: The utility shall submit quarterly performance reports to WASREB in the prescribed format.

(v) Creation of distinct water and sewer cost centres: MWEWASCO will ensure it creates separate water and sewer cost centres and maintains distinct records of operations of the two centres.

(vi) Metering: MWEWASCO shall progressively enhance the metering ratio to attain 100% as per condition (3.1) above.

(vii) Catchment Protection: The utility shall undertake measures to conserve/ protect the catchment areas of their water source as part of Corporate Social Responsibility.

(viii) County Support: The County Government of Murang'a shall advance Ksh. 52,791,678 (Fifty-two million, seven hundred ninety one thousand, six hundred seventy eight) during the tariff period to MWEWASCO, which shall be used to fund part of Capital Investments as per the investment schedule below.

2025-2026

Targetted Investment	Project Area	Guide Size	Item Description	Unit	Qty	Rate (KSh.)	Amount (Kshs)
Metering	Purchase of Consumer Water meters for new connections	DN 15mm	Multijet type meters DN15mm plastic material c/w non-return valve and conforming to ISO 4064-5:2014	No.	1,020	2,900	2,958,000
NRW Reduction Plan	To reduce NRW from 50% to 46%	NRW Reduction Activities	Metering of all flat-rate connections	No.	470	2,900	1,363,000
			Installation of 5No DMA meters	No.	5	55,844	279,220
			Tees removal	No.	350	8,000	2,800,000
			Replacement of faulty meters	No.	620	2,900	1,798,000
			Calibration, Testing, and Replacement of faulty production meters	No.	1	1,500,000	1,500,000
Securing major installations	Fencing of Murarandia office		Masonry wall construction	Lumpsum	1	300,000	300,000
	Fencing of tanks		Chain links, barbed wire and concrete posts fence.	Lumpsum	1	300,000	300,000
	Construction of chambers for sluice valves, air valves		Masonry chambers	No.	8	50,000	400,000
Movable Assets	Procurement of motorbikes and vehicles		Boxer Bajaj motorbike BM X150cc	No.	8	200,000	1,600,000
ICT infrastructure	Purchase of Laptops		Laptop computers of 4GB RAM, 500GB HD, Core i5	No.	3	75,000	225,000
Water extension	Ndutuni sublocation,	3.3 KM of HDPE Pipe Dn 63mm, pn16	Ndutuni sublocation, Mugumoini service line, Mwea service line to increase the number of new connections by 100 connections	Lumpsum	1	2,703,294	2,703,294
	Gatuya sublocation	4.5 KM of HDPE Pipe Dn 63mm, pn16	Gatuya sublocation-Kahithe service line, Gatheru sublocation-gatahaci service line, and Karembu service line to increase the customer database by 110 connections	Lumpsum	1	3,257,682	3,257,682
	Gatheru sublocation	4.2 KM of HDPE Pipe Dn 63mm, pn16	Gatheru sublocation-Karenji, Wanjengi sublocation-Gitui service line, and Gatuya sublocation-Kayahwe service line. to increase the customer database by 130 connections	lumpsum	1	2,716,229	2,716,229
Rehabilitation of service lines	Gathaihi sublocation	6 KM of HDPE Pipe Dn 50mm, pn16	Gathaihi sublocation- Mutuango service line; Gacharaigu sublocation-Kamakabi service line; Iyego sublocation- Mathioya service line; and Muguru sublocation- Mucwe service line to improve water service provision to 140 existing consumers and increase the number of connections by 50.	Lumpsum	1	3,235,241	3,235,241
	Muguru Sublocation	2.5 KM of HDPE Pipe Dn 50mm, pn16	Muguru Sublocation, Gathugu service line to increase the number of new connections by 20 and improve water service provision to the existing 75	Lumpsum	1	1,292,288	1,292,288

Targetted Investment	Project Area	Guide Size	Item Description	Unit	Qty	Rate (KSh.)	Amount (Kshs)
			consumers				
	Muguru sublocation	2.4 KM of HDPE Pipe Dn 63mm, pn16	Muguru sublocation, Gathanji service line to improve water service provision to the existing 77 consumers	Lumpsum	1	1,491,761	1,491,761
	Githagara Sublocation	3 KM of HDPE Pipe Dn 50mm, pn16	Githagara Sublocation-Caen service line, Mbari ya Kiiru service line. To improve flow to more than 95 existing connections	lumpsum	1	1,563,142	1,563,142
	Iyego sublocation	3 KM of HDPE Pipe Dn 50mm, pn16	Iyego sublocation-Gikura service line, Gaita service line, and Muguru sublocation- Kagiko B service line. To improve flow to more than 180.	Lumpsum	1	1,641,732	1,641,732
	TOTAL						31,424,591

2026-2027

Targetted Investment	Project Area	Guide Size	Item Description	Unit	Qty	Rate (KSh.)	Amount (Kshs)
Metering	Purchase of Consumer Water meters for new connections	DN 15mm	Multijet type meters DN15mm plastic material c/w non-return valve and conforming to ISO 4064-5:2014	No.	942	2,900	2,731,800
NRW Reduction Plan	To reduce NRW from 46% to 44%	NRW Reduction Activities	Conversion of flat-rate accounts to metered	No.	524	2,900	1,519,600
			Purchase and installation of bulk water meters (DN 315)	No.	5	1000000	5,000,000
			Installation of 4 DMA meters	No.	4	60,000	240,000
			Servicing, testing, and replacement of faulty meters	No.	600	2,900	1,740,000
	Total						21,231,400

2027-2028

Targetted Investment	Project Area	Guide Size	Item Description	Unit	Qty	Rate (KSh.)	Amount (KSh.)
Metering	Purchase of Consumer Water meters for new connections	DN 15mm	Multijet type meters DN15mm plastic material c/w non-return valve and conforming to ISO 4064-5:2014	No.	843	2900	2,444,700
NRW Reduction Plan	To reduce NRW from 44% to 41%	NRW Reduction Activities	Installation of 30 DMA meters	No.	30	55844	1,675,320
			Carry out customer identification survey	No.	1	1,200,000.0	1,200,000
GIS Development	Procurement of GIS imagery map 50cm resolution. Demarcated by zones		Procurement of GIS imagery map 50cm resolution. Demarcated by zones	No	5	105000	525,000
	GIS Section empowerment		Web-based GIS Module hosted by enterprise resource planning system	No	1	2,000,000	2,000,000
Office Furniture Upgrade	Procurement of office swivel chairs		Delli executive leather swivel chairs	No.	10	25,000	250,000
	Procurement of cabinets for file storage		Procurement of cabinets for file storage	M	6	50,000	300,000
Procurement of other modules of the Billing system	Technical module		Web-Based Technical module: to handle data on NRW, Network Management, Projects, Chemical usage and disbursement, Propor, Laboratory, and GIS Data link.	No	1	2,000,000	2,000,000
	Human Resource empowerment		HR Module and maji app	No	1	2,000,000	2,000,000
	Total						12,395,020

The water and sanitation tariffs outlined in this Corrigendum shall come into force with immediate effect.

Dated the 29th May, 2025.

RICHARD CHERUIYOT,
Ag. Chief Executive Officer,
Water Services Regulatory Board.