

**DETAILS OF PUBLIC CONSULTATION FOR MANDERA WATER & SEWERAGE COMPANY LTD
(FOR THE PERIOD 2025/2026 – 2028/2029)**

1.0 Cost and Revenue Structure for the Tariff Period

Expenditure Item	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
Operations	79,004,246	98,717,277	106,142,737	137,717,106	144,924,058
Maintenance	54,400,385	55,081,827	56,183,464	57,307,133	58,453,275
Regulatory Levy	651,880	4,039,096	9,734,747	11,626,999	13,606,936
Total O&M Costs	134,056,511	57,838,199	172,060,948	206,651,238	216,984,270
Investment Costs	-	-	-	-	40,600,000
Debt Repayment	-	-	-	-	-
Total Costs	134,056,511	157,838,199	172,060,948	206,651,238	257,584,270
Total Billing (KSh)	16,297,000	100,977,398	243,368,681	290,674,987	340,173,406
Collection Efficiency (%)	58%	63%	65%	73%	80%
Projected Revenue - Without Subsidy	9,381,684	63,615,760	158,189,643	212,192,740	272,138,725
O&M Cost Coverage (%) - Without Subsidy	7%	40%	92%	103%	125%
Total Cost Coverage (%) - Without Subsidy	7%	40%	92%	103%	106%
Subsidy Issued by / Required from the County Government	98,418,000	94,222,439	13,871,306		
Projected Revenue - With Subsidy	107,799,684	157,838,199	172,060,948	212,192,740	272,138,725
O&M Cost Coverage (%) - With Subsidy	80%	100%	100%	103%	125%
Total Cost Coverage (%) - With Subsidy	80%	100%	100%	103%	106%

2.0 Proposed Change in Water Tariff Structure for the Period.

Proposed Tariff for Mandera Water Sewerage Co. Ltd.					
Current Customer Categories			Proposed Customer Categories		
	Consumption Block (m3)	Current Tariff (KSh/M ³)		Consumption Block (m3)	Proposed Tariff (KSh/M3)
Individual and Other Consumers	0-6	1000	Domestic/Residential	1-6	130
	7-20.			7-20.	150
	21-50			21-50	160
	51-100			51-100	165
	101-300			101-300	175
	>300			>300	185
Commercial/Industrial/Government/Institutions	1-50	350	Commercial/Industrial/Government/Institutions	1-50	160
	51-100	400		51-100	165
	101-300	480		101-300	175
	>300	550		>300	200
Public Schools, Colleges, and Universities	0-600	380	Public Schools, Colleges and Universities	1-600	150
	601-1200	380		601-1200	200
	>1200	380		>1200	250
Unique Consumer Categories	Water Kiosks per m3	350	Unique Consumer Categories	Water Kiosks per m3	100
	Bowsing Point	20		Bowsing Point	130

Customers with non-functional meters shall be billed based on the average of the last three months' bills

3.0 Sewerage Tariff Structure for the period 2025/2026 to 2028/2029

a) Consumers with a Water Connection

- Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 2.0) above, for all customer categories.

b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Single dwelling Domestic unit: Ksh. 300 Per Month
- All other categories: 75% of the Volume of water consumed as per the metered source at the rates specified (in 2.0) above.

4.0 Indexation

The utility's tariffs for water and sewerage shall be eligible for annual indexation as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect after a full year of implementation, on the 15th day of July every year, and shall remain in force until the 14th day of July the following year.

5.0 Miscellaneous Charges

Item/ Service	Charge (Ksh.)
Water Deposit	
Category of consumer	
Domestic	2500
Retail shops less than 10m ³	3000
Retail shops more than 10m ³	3,500
Bar and restaurants less than 15 m ³	4000
Bar and restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15000
Hotel class "C" and 'D' less than 150 m ³	18000
Hotel class "C" and 'D' more than 150 m ³	20,000
Hospitals and Health centres more than 150 m ³	20,000
Hospitals and Health centres less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools and other institutions less than 200 m ³	10,000
Minor construction sites of more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industries between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000 & 16,000 litres	2,500 & 5,000, respectively, per tanker within the WSP area for all consumers
Sale of water Per M ³ at bousing point (own tanker)	150
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Special meter reading under customer's request	500
Sewer Connection- Residential/ Domestic	5,000

Item/ Service	Charge (Ksh.)
Sewer Connection- Commercial, Government, Schools, Universities, and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Printing of customer's statement under own request	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities &	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

These shall be charged as per the approved miscellaneous charges approved by WASREB.

6.0 Service Delivery Conditions attached to the Tariff.

The conditions attached to this approval, which shall form part of the license conditions of Mandera Water & Sewerage Company Ltd, are:

Target	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
Water Coverage	25%	26%	27%	28%	29%
Water quality standards	93%	100% Compliance with Standards			
Personnel Expenditure as % of O&M	22%	22%	22%	22%	21%
Non-Revenue Water	46%	43%	40%	38%	35%
Hours of Supply (Hrs.)	18	19	19	20	20
Staff per 1000 connections	33	33	33	33	33
Metering ratio	0%	50%	100%	100%	100%
Collection Efficiency	59%	63%	85%	90%	95%
Resale at Kiosk-Low Income Areas (LIA) customers		KSh. 5per 20l Jerry Can			
Resale at Kiosk-Other Customers		KSh. 10per 20l Jerry Can			

7.0 Other Conditions

- Annual budgets:** The utility shall adhere to the budgetary levels set in the tariff.
- Operational Subsidy:** For the period 2025/2026 to 2028/2029, the County Government of Mandera is required to provide OPEX and CAPEX subsidies of Ksh. 100,000,000 (hundred million shillings) annually to Mandera Water & Sewerage Company
- Reporting:** The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- Metering:** MANDWASCO shall progressively enhance the metering ratio to attain 100% as per condition (6.0) above
- Investments:** The utility shall undertake the investments as follows: -

Mandera Water and Sewerage Company						
Investment Schedule - Internally Generated Funds						
2028/2029						
Targeted Investments	Project Area	Description	Unit	Unit Cost	Quantity	Projected Cost (Ksh)
A. Infrastructural Network	Mandera Town	Water System Rehabilitation	Nr	700,000	8	5,600,000
		Construction of sump wells & infiltration galleries	Nr	3,000,000	3	9,000,000
B.NRW Reduction Plan	Entire Service Area	Consumer connections-Extensions (new service lines from existing mains to customer premises, including pipes, fittings, meters, meter boxes, and installation)	Lot	10,000,000	1	10,000,000
		Customer metering (DN15–25)	Nr	6,000	2,000	12,000,000
		Supply and installation of meter testing bench (Suitable for testing meters of sizes DN15 (½") up to DN50 (2"))	Nr	4,000,000	1	4,000,000
		TOTAL				40,600,000