

GAZETTE NOTICE NO. 63

THE WATER ACT

(Cap. 372)

MERU WATER AND SEWERAGE SERVICES COMPANY LIMITED

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2025/2026 TO 2028/2029

The Water Services Regulatory Board (WASREB), under the powers granted by section 72(1)(b) and (2) of the Water Act, 2016, has approved the regular tariff adjustment for the area served by Meru Water and Sewerage Services Company Limited (MEWASSCO).

MEWASSCO applied to the Water Services Regulatory Board (WASREB) for a review of water services tariffs for the period 2025/2026 to 2028/2029 in line with section 72 (1) (b) of the Act. Public consultation on the MEWASSCO application was carried out as per the requirements of section 139 of the Water Act 2016.

Having considered the application, the written and oral submissions by all stakeholders and the current data, WASREB has determined that an upward tariff review is justified for MEWASSCO to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB hereby gives a one-month notice from the date of this communication to all existing and potential customers of MEWASSCO that the structure of approved tariffs for water services for the four financial years 2025/2026, 2026/2027, 2027/2028 and 2028/2029 shall be as follows:

1.0 Approved Tariff Structure for the period 2025/2026 to 2028/2029

1.1 Water Tariff

Consumer Categories	Consumption Block	Approved Tariff
	(M ³)	(KSh. /M ³)
Domestic/Residential	1-6	95
	7-20	127
	21-50	135
	51-100	150
	101-300	155
	>300	160
Multi-Dwelling Units	Flat Rate	127
Government/Institutions	1-50	135
	51-100	145
	101-300	150
	>300	160
Commercial/Industrial	1-50	135
	51-100	145
	101-300	150
	>300	160
Public Schools, Colleges and Universities	1-600	125
	601-1200	135
	>1200m3	140
Water Kiosks	Per M3	70

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Sewerage Tariff

1.2.1 Consumers with a Water Connection

(a) Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 1.1) above for all customer categories.

(b) Disconnected water accounts shall be charged based on the average of the last three months' sewerage charges before the disconnection.

1.2.2 Customer with no water connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic customers without a metered source of water (Per Single dwelling unit): KSh. 350 Per Month
- All other categories: 75% of the volume of water consumed as per the metered source of water including boreholes, at the rates specified in (1.1) above.

1.3 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect every July of the tariff period commencing July 2027.

1.4 Miscellaneous Charges

Item/ Service	Charge (KSh.)
Water Deposit	
Category of consumer	
Domestic	2500

Item/ Service	Charge (KSh.)
Retail shops less than 10m3	3000
Retail shops with more than 10m3	3,500
Bar and restaurants with less than 15 m3	4000
Bar and restaurants more than 15 m3	6,000
Hotel class "A" and "B" with less than 150 m3	12,000
Hotel class "A" and "B" with more than 150 m3	15000
Hotel class "C" and 'D', with less than 150 m3	18000
Hotel class "C" and 'D' more than 150 m3	20,000
Hospitals and Health centres more than 150 m3	20,000
Hospitals and Health centres with less than 150 m3	12,000
Schools and other institutions have more than 200 m3	20,000
Schools and other institutions with less than 200 m3	10,000
Minor construction sites of more than 200 m3	15,000
Major construction sites with more than 300 m3	50,000
Light industries with less than 200 m3	30,000
Medium industries between 200 m3 and 300 m3	50,000
Heavy industries of more than 300 m3	100,000
Water Kiosks	5,000
Customers with only a sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	500
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000 & 16,000 litres	2,500 & 5,000 respectively per tanker within MEWASSCO's area for all consumers
Sale of water per M3 at Bowsing Point (own tanker)	Ksh. 122
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities, and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply other than in respect of a first connection	200
Exhauster Services (Company Exhauster)	Within the Central Business District (CBD) -KSh. 6,000
	15 – 30 km Radius-KSh. 10,000
	31 – 60 km Radius-KSh. 14,000
	61 – 80 km Radius-KSh. 20,000
	81 – 90 km Radius-KSh. 30,000
	Over 90 km Radius-KSh. 35,000
Private Exhausters (Dumping into the company's sewer system)	1,500 per load
Penalties	
Illegal water connection -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at the water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000, and billing to be backdated from the date of the cut-off
Surcharge for tampering with meters (this includes meter removal, reversing of meter, etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Cost Structure

2.1 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by MEWASSCO during the tariff period:

Expenditure Item	2024/25	2025/26	2026/27	2027/28	2028/29
Operations	249,921,436	261,559,402	275,962,169	291,295,066	307,622,112
Maintenance	37,079,402	40,905,009	39,155,000	43,140,357	41,384,963
Regulatory Levy	17,277,020	18,591,005	18,889,886	19,100,323	19,313,552
Total O&M Costs	304,277,858	321,055,416	334,007,055	353,535,746	368,320,627
Investment Costs	81,098,526	42,634,333	45,566,560	47,416,161	38,799,416

Expenditure Item	2024/25	2025/26	2026/27	2027/28	2028/29
Debt Repayment	-	66,945,612	65,615,252	64,284,892	62,954,532
Total Costs	385,376,384	430,635,361	445,188,867	465,236,799	470,074,575
Total Billing (KSh.)	431,925,495	464,775,137	472,247,152	477,508,086	482,838,800
Collection Efficiency (%)	95%	95%	95%	95%	95%
Projected Revenue	410,329,220	441,536,380	448,634,794	453,632,682	458,696,860
O&M Cost Coverage (%)	135%	138%	134%	128%	125%
Total Cost Coverage (%)	106%	103%	101%	98%	98%

3.0 Conditions attached to the tariff approval.

The conditions attached to this approval, which shall form part of the license conditions of MEWASSCO, are:

3.1 *Service Delivery Conditions attached to the Tariff*

Target	2023/2024	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
Water Coverage (%)	77%	77%	80%	81%	82%	83%
Water quality standards (%)	100% Compliance					
Personnel Expenditure as % of O&M	40%	43%	32%	32%	32%	32%
Non-Revenue Water	20%	19%	18%	17%	17%	16%
Hours of Supply (Hrs.)	20	20	23	24	24	24
Staff per 1000 connections	7	7	6	6	6	6
Metering ratio (%)	100%	100%	100%	100%	100%	100%
Collection Efficiency (%)	104%	93%	95%	95%	95%	95%
Resale at kiosk			KSh. 5.00 per 20l Jerry Can			

3.2 *Other Conditions*

3.2.1 Annual budgets

The WSP shall adhere to the budgetary levels set in the tariff.

3.2.2 Surpluses

The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.

3.2.3 Catchment Protection

The utility shall undertake measures to conserve/ protect the catchment areas of their water sources as part of Corporate Social Responsibility

3.2.4 Creation of distinct water and Sewer cost centres

MEWASSCO will ensure that separate water and sewer cost centres are created and that different records of operations of the two centres are maintained.

3.2.5 Reporting

The utility shall submit quarterly performance reports to WASREB in the prescribed format.

3.2.6 Regulatory Levy

The utility is to pay a monthly regulatory levy based on 4% of turnover, which is inclusive of billing for other services and interest income earned.

3.2.7 Investments

The utility shall undertake the investments in Table 1: -

4.0 Penalty Notice

4.1 Take note that failure of an Accounting Officer to administer this tariff and the conditions attached to it is an offence subject to section 196 (2) of the Public Finance Management Act 2012, 117 (1) (aa) of the County Governments Act 2012, Sections 147 and 158 of the Water Act 2016, and Regulations 46 (1), 101 and 105 of the Water Services Regulations 2025.

4.2 Failure to comply with the tariff and conditions attached to it amounts to a breach of licence conditions and shall attract sanctions pursuant to section 92 of the Water Act 2016, including:

- Payment of a penalty
- Suspension or cancellation of the licence
- Placement of the utility under Special Regulatory Regime
- Prosecution.

Table 1: Internally Funded Investments by Meru Water and Sewerage Services Company Limited (MEWASSCO)

Name	Description	No.	Price	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
1. Equipment								
Executive Office chairs	Office Chairs	25	35,000	175,000	175,000	175,000	175,000	175,000
Workstation		2	250,000	250,000	250,000	-	-	-
Boardroom tables		2	300,000	300,000	-	300,000	-	-
Boardroom chairs		20	40,000	-	800,000	-	-	-
Paper shredder		1	50,000	-	50,000	-	-	-
Safe		1	300,000	-	300,000	-	-	-
Desktop computers	HP 290GRAM-4 Micro Tower PC-Intel Core! -8GB RAM-1TB HDD-10500,21"	15	130,000	390,000	390,000	390,000	390,000	390,000

Name	Description	No.	Price	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
	Windows 10 Pro.TFT Monitor Year Dealership Warranty							
Motorcycles	Yamaha, YBR 125G, Japan	2	300,000	300,000	300,000			
CCTV Cameras	8CH DVR Embedded up to 5MP, HD5MP full colour cameras, CAT 6 Siemon,4u cabinet, surveillance HDD, heavy duty pipes,25mm,5M Metallic CCTV post, GSM LTE Router,1KVA Hybrid Inverter and installation, battery 2v,150AMP, Sollatek Avs 30 Charge Controller, Changeover switch,10.mm Solar panel 200w	5	100,000	100,000	100,000	100,000	100,000	100,000
Laptop	HP Pavilion 15 Laptop PC 15-EG0050WM 15.6" FHD Touchscreen Display 11th Gen Intel Core i5-1135G7 up to 4.2GHz 512GB SSD 8GB DDR4 SDRAM Intel Iris X Graphics HP	7	150,000	300,000	300,000	150,000	150,000	150,000
EPSON printer	Eco Tank L3250 3-IN-1 Printer Epson printer, scan, and photocopy	2	45,000	-	45,000	-	45,000	-
Printers	Ricoh IM 2702 A3 black and white multifunction printer, Copy, print, scan, and optional fax Prints up to 27 ppm 7" Smart Operation Panel Mobile printing	3	-	350,000.00	350,000.00	350,000.00	-	-
Mobile smartphones	Smartphones running on the latest Android version, a quad-camera setup, and a 5000mAh battery. Supporting 5G networks and NFC	30	60,000	420,000	420,000	360,000	300,000	300,000
water dispenser	-	6	32,000	64,000	32,000	32,000	32,000	32,000
Asset Tagging by bar codes	-	1	500,000		500,000.00	-	-	-
Toyota Hilux double cab	-	1	8,500,000	8,500,000	-	-	-	-
Sewer manhole covers	-	80	10,000	200,000	200,000	200,000	100,000	100,000
Turbidimeter 2100Q-Hach	-	2	450,000	-	-	450,000	-	450,000
Solar-powered pump	-	2	950,000	950,000	-	950,000	-	-
Replacement of the leaking SV with an assisted butterfly valve (AVK) at the new water treatment plant	-	3	1,500,000	1,500,000	-	1,500,000	-	1,500,000
Sub Totals	-			13,799,000	4,212,000	4,657,000	1,292,000	3,197,000
B. Infrastructural Investment								
Drilling, Test Pumping, Equipping, and Civil Works for four Standard Solarised Boreholes with an Elevated Steel Storage Tank	As per BQ	As per BQ	-	27,743,113	15,743,113	-	16,743,113	6,743,113.86
Extend D1-16 DN 63MM to Kithoka Scheme and SOS.	As per BQ	As per BQ	-	6,794,533.77		5,295,722.73		-
Upgrading of Kambakia - Kaongoacheke Assorted Pipelines	As per BQ	As per BQ	-		3,292,611.95			2,078,904.55
Supply and install high lift surface pumps	As per BQ	As per BQ	-	3,200,000	2,400,000	800,000.00		2,000,000
Procure and install air blowers for the Milimani Water Treatment Plant	As per BQ	As per BQ	-	6,760,000		9,440,000.00		-
Install an Automatic single-dosing system for Alum	As per BQ	As per BQ	-	2,505,000				2,091,000
Install a transmission main to Magundu	As per BQ	As per BQ	-			8,274,440.32	8,274,440	8,274,440.32
Purchase customer meters (New Connections,	-	6720	6,500	8,736,000	8,736,000	8,736,000	8,736,000	8,736,000

Name	Description	No.	Price	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
Replacement of faulty and aged meters)								
Procure and install graded filter media for the Milimani Water Treatment Plant and HLT Water Treatment plants	As per BQ	As per BQ	-				3,870,000	-
Sub Total				55,738,647	30,171,726	32,546,163	37,623,554	29,923,459
C. Non-Revenue Management								
Establish 60 DMA in 5 years	-	-	-	1,849,997	1,849,997	1,849,997	1,849,997	1,849,997
Replacement of Faulty Bulk Meters	-	3	150,091	450,273.00	-	-	-	-
Purchase and Installation of Sectional Valves	As per BQ	As per BQ	-	1,554,958	-	-	-	-
Purchase and Installation of Air Valves	As per BQ	As per BQ	-	2,571,650	2,571,650	-	2,571,650	-
Purchase & Installation of Pressure Reducing Valves	As per BQ	As per BQ	-	-	3,828,960	-	3,828,960	3,828,960
Replacement of Pipelines prone to pressure bursts or High NRW ratios	As per BQ	As per BQ	-	-	-	6,263,400	-	-
Buying of NRW reduction equipment (Pressure loggers and UFM's Portable Meter Testing Kits)	-	2	250,000	-	-	250,000.00	250,000.00	-
Motorbikes for the team as the SPA expands	Yamaha, YBR 125G, Japan	2	300,000	600,000.00	-	-	-	-
Sub Totals				7,026,878	8,250,607	8,363,397	8,500,607	5,678,957
TOTAL				76,564,526	42,634,333	45,566,560	47,416,161	38,799,416

Dated the 2nd December, 2025

MR/7897570

RICHARD CHERUIYOT,
Ag. Chief Executive Officer, Water Services Regulatory Board.

GAZETTE NOTICE NO. 64

THE WATER ACT

(Cap. 372)

EMBE WATER AND SANITATION COMPANY LIMITED

APPROVED TARIFF STRUCTURE FOR THE PERIOD 2025/2026 TO 2027/2028

The Water Services Regulatory Board (WASREB), under the powers granted by section 72 (1) (b) and (2) of the Water Act, 2016, has approved the regular tariff adjustment for the area served by Embe Water and Sanitation Company Limited (EMBEWASCO).

EMBEWASCO applied to the Water Services Regulatory Board (WASREB) for a review of water services tariffs for the period 2025/2026 to 2027/2028 in line with 72 (1) (b) of the Act. Public consultation on the EMBEWASCO application was carried out by the requirements of section 139 of the Water Act 2016.

Having considered the application, the written and oral submissions by all stakeholders and the current data, WASREB has determined that an upward tariff review is justified for EMBEWASCO to improve service delivery, operate sustainably and protect consumer interests by meeting the tariff conditions attached to the tariff.

WASREB hereby gives a one-month notice from the date of this communication to all existing and potential customers of EMBEWASCO that the structure of approved tariffs for water services for the three financial years 2025/2026, 2026/2027 and 2027/2028 shall be as follows:

1.0 Approved Tariff Structure for the period 2025/2026 to 2027/2028

1.1 Water Tariff

Consumer Categories	Consumption Block	Approved Tariff
	(M ³)	(KSh./M ³)
Domestic/Residential	1-6	70
	7-20.	101