

**DETAILS OF PUBLIC CONSULTATION FOR KAPENGURIA WATER & SEWERAGE COMPANY
LIMITED
FOR THE PERIOD 2026/2027 – 2028/2029**

1.0 Cost and Revenue Structure of the Proposed Tariff

Expenditure Item	FY 2024/25	FY2025/26	FY2026/27	FY2027/28	FY2028/29
Operations	16,555,644	24,001,214	53,187,555	35,493,995	37,760,050
Maintenance	365,016	401,518	441,669	485,836	534,420
Regulatory Levy	742,511	1,143,220	1,242,580	1,703,525	1,907,593
Total O&M Costs	17,663,171	25,545,952	35,227,795	37,683,356	40,202,063
Investment Costs			991,350	3,652,600	2,042,600
Debt Repayment	-	-			
Total Costs	17,663,171	25,545,952	36,219,145	41,335,956	42,244,663
Total Billing (KShs)	18,122,218	22,045,393	31,064,505	42,588,122	47,689,815
Collection Efficiency (%)	95%	95%	95%	95%	95%
Projected Revenue	17,216,107	20,943,124	29,511,279	40,458,716	45,305,324
O&M Cost Coverage (%)	97%	82%	84%	107%	113%
Total Cost Coverage (%)	97%	82%	81%	98%	107%
Electricity Subsidy from the County Government of West Pokot	-	-	10,000,000	10,000,000	10,000,000

2.0 Proposed Change in Water Tariff Structure for the Period FY 2026/2027 to FY 2028/2029

Current Customer Categories			Proposed Customers Categories		
Individual and Other Consumers	Consumption Block (m ³)	Current Tariff (Kshs/M ³)	Domestic/Residential	Consumption Block (M ³)	Proposed Tariff (Kshs/M ³)
	0-6	Flat rate @200		1-6	75
	7-20.	50		7-20.	100
	21-50	65		21-50	110
	51-100	80		51-100	120
	101-300	100		101-300	135
	>300	130		>300	150
Multi Dwelling Units (MDUs)	per M ³	None	MDUs	per M ³	90
Commercial/Industrial/Government/Institution	0-50	65	Commercial/Industrial/Government/Institutions	1-50	95
	51-100	80		51-100	115
	101-300	100		101-300	135
	>300	130		>300	155
Public Schools, Colleges and Universities	0-600	40	Public Schools, Colleges and Universities	1-600	90
	601-1200	50		601-1200	120
	>1200	90		>1200	150
Unique Customers	Water Kiosks per M ³	-		Water Kiosks per M ³	70

Customers with non-functional meters shall be billed based on the average of the last three months' bills

2.1 Sewerage Tariff

2.1.1 Consumers with a Water Connection

(a) Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 2.0) above, for all customer categories

(b) Disconnected water accounts shall be charged based on the average of the last three months' sewerage charges before the disconnection.

2.1.2 Customer with no water connection

Sewerage consumers without a water connection shall be charged as follows:

- Domestic customers without a metered source of water (Per Single dwelling unit): Ksh. 300 Per Month
- All other categories: 75% of the volume of water consumed as per the metered source of water, including boreholes, at the rates specified in (2.0) above.

3.0 Indexation

The utility's tariffs for water and sewerage shall be eligible for annual indexation as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect after a full year of implementation, on the 15th day of July every year, and shall remain in force until the 14th day of July the following year.

4.0 Miscellaneous Charges

Item/ Service	Charge (Ksh.)
Water Deposit	
Category of consumer	
Domestic	2500
Retail shops less than 10m ³	3000
Retail shops with more than 10m ³	3,500
Bar and restaurants with less than 15 m ³	4000
Bar and restaurants more than 15 m ³	6,000
Hotel class "A" and "B" with less than 150 m ³	12,000
Hotel class "A" and "B" with more than 150 m ³	15000
Hotel class "C" and 'D', with less than 150 m ³	18000
Hotel class "C" and 'D' more than 150 m ³	20,000
Hospitals and Health centres with more than 150 m ³	20,000
Hospitals and Health centres with less than 150 m ³	12,000
Schools and other institutions have more than 200 m ³	20,000
Schools and other institutions with less than 200 m ³	10,000
Minor construction sites of more than 200 m ³	15,000
Major construction sites with more than 300 m ³	50,000
Light industries with less than 200 m ³	30,000
Medium industries between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000 & 16,000 litres	2,500 & 5,000, respectively, per tanker within the WSP area for all consumers
Sale of water per M ³ at Browsing Point (own tanker)	100
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Special meter reading at the customer's request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities, and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Printing of the customer's statement on their own request	200
For cutting off the supply at the request of the consumer	200

Item/ Service	Charge (Ksh.)
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at the water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities &	30,000
Self-reconnection after cut-off for non-payment	5,000, and billing to be backdated from the date of the cut-off
Surcharge for tampering with meters (this includes meter removal, reversing	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

These shall be charged as per the approved miscellaneous charges approved by WASREB.

(a) Service Delivery Conditions attached to the Tariff.

The conditions attached to this approval, which shall form part of the license conditions of Kapenguria Water & Sewerage Company Limited are:

Target	FY2024/2025	FY 2025/2026	FY 2026/2027	FY2027/2028	FY2028/2029
Water Coverage	7%	8%	9%	10%	15%
Water quality standards	0%	100% Compliance with Standards			
Personnel Expenditure as % of O&M	40%	33%	33%	32%	31%
Non-Revenue Water	77%	75%	72%	69%	65%
Hours of Supply (Hrs.)	10	11	11	13	15
Staff per 1000 connections	33	28	20	20	19
Metering ratio	54%	60%	65%	70%	80%
Collection Efficiency	95%	95%	95%	95%	95%
Resale at Kiosk	-	-	5ksh per 20Litre Jerican		

Other Conditions

- i. **Annual budgets:** The utility shall adhere to the budgetary levels set in the tariff.
- ii. **Surpluses:** the surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB
- iii. **Reporting:** The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- iv. **Customer identification survey:** During the first year of tariff application KEWASES shall carry out a customer survey to identify and map out all customers within its service area.
- v. **Subsidies:** For the tariff period the County Government of West Pokot is required to provide operational and capital subsidies to KEWASES as follows:

Costs	FY 2026/2027	FY2027/2028	FY2028/2029
Electricity	10,000,000	10,000,000	10,000,000
TOTALS	10,000,000	10,000,000	10,000,000

- vi. **Metering ratio:** KEWASES shall progressively enhance the metering ratio to attain 100% as per condition the service delivery conditions above.
- vii. **Water Quality:** KEWASES shall conduct water quality tests and submit the reports to WASREB monthly.
- viii. **Investments:** The utility shall undertake the investments as follows: -

PROPOSED INVESTMENTS – INTERNALLY GENERATED FUNDS

APPENDIX 1: MINOR INVESTMENTS SCHEDULE - INTERNALLY GENERATED FUNDS								
FY2026/2027								
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS	UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)
A. Regional Master meters	Karas water supply	Installation of master meter	4"	DN 100	NO	30,450	1	30,450
	Tartar water supply	Installation of master meter	4"	DN 100	NO	30,450	1	30,450
	Kapkoris water supply	Installation of regional master meter	4"	DN 100	NO	30,450	1	30,450
	Sub -total						5	91,350
B.NRW Reduction Plan	NRW Management	NRW Reduction Activities		Metering all consumers	NO	400	2,250	900,000
	Sub -Total							900,000
	Sub Total							
				TOTAL				991,350
FY2027 /2028								
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS	UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)
A. Regional Master meters	Makutano water supply	Installation of regional master meter	4"	DN 100	NO	30,000	1	30,000
	Kapenguria water supply	Installation of regional master meter	4"	DN 100	NO	30,000	1	30,000
	Sub -Total							60,000
B.ICT		ERP Upgrade		Integrating the customer complaints	NO	1,000,000	1	1,000,000
	Sub -Total							1,000,000
C. Rehabilitation of Service Lines		HDPE & GI PIPES	Purchase of HDPE pipes and pipe fittings of assorted sizes (1/2"-3")	Purchase and installation of pipes for repairs at Kapenguria & Tartar, water supply schemes		2,592,600	1	2,592,600
	Sub Total							2,592,600
Total								3,652,600

FY 2028/2029								
TARGETTED INVESTMENT	Project area	Guide	SIZE	SAMPLE DESCRIPTIONS	UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)
A. Regional Master meters	Chepareria water supply	Meter	4"	DN 100	NO	30,000	1	30,000
		Meter	2"	DN 63	NO	5,000	5	25,000
	Ortum water supply							
		Meter	4 "	DN 100	NO	30,000	1	30,000
	Sub -Total							85,000
	Sub -Total							-
B. Rehabilitation of Service Lines		Pipes	HDPE pipes of assorted SIZES (1"-3") -	Purchase and installation of pipes for repairs at Kapaenguria, Chepareria & Makutano water supply schemes	LSM	1,957,600	1	1,957,600
	Sub Total							1,957,600
	Total							2,042,600